

A photograph of a bride and two bridesmaids celebrating. The bride is in the center, wearing a white strapless gown with a large bow at the waist and a high slit. She is holding a champagne glass high in her right hand and another in her left. She is smiling broadly. To her left, a bridesmaid in a white suit jacket is also smiling and holding a champagne glass. To her right, another bridesmaid in a white dress is smiling and holding a champagne glass. The background is a blurred outdoor setting with trees and a building.

THE  
*bride guide*

*M.L.*

MADE WITH LOVE BRIDAL



WE ARE SO EXCITED THAT YOU'RE BOOKED IN FOR AN APPOINTMENT AT OUR MELBOURNE BOUTIQUE!

WE DO THINGS DIFFERENTLY TO OTHER BRIDAL LABELS/BOUTIQUES SO WE THOUGHT WE WOULD GIVE YOU A HEADS UP ON OUR PROCESS.



## HOW WILL MY APPOINTMENT WORK?

In our appointments you will have a suite to yourself; offering a personal and exclusive experience. We stock our entire Made with Love current collection for you to try on and you will also have your own stylist in your appointment who will help you with any questions you have, from styling to the fit of the dress.

On entering our beautiful boutique, you'll be offered a welcome beverage.

Our experienced bridal stylists will guide you through finding your perfect Made with Love gown, in keeping with your wedding style and body shape.

## BEFORE YOUR APPOINTMENT

It is best to do some research to determine which designs you hope to try on. We only offer certain changes for each design, and they can be found online on the page of each design. This way you can come into your appointment knowing exactly which designs you want to try on, making efficient use of the 1 hour appointment! It can also be helpful to bring undergarments of similar styles that you will wear on your wedding day, otherwise, just bring your beautiful self, and an open mind!



## WHAT ARE YOUR SAMPLE SIZES?

We do our best to accommodate as many beautiful body types as possible with our sample dresses. For this reason, the majority of our samples range in size from size 6-18, with a couple of designs having smaller or larger sizes available. This allows us to get the largest range of various body types.

Our stylists use clips for dresses that are too big, in order to give you the best possible idea of what our dresses will fit like when they are tailored to you.

We absolutely understand that this is a major shopping experience, and it isn't enjoyable for anyone if we don't carry what you are looking for! If you have specific questions or if you would like to speak to someone directly about your size concerns and learn more about what we have just for you, please send us an email and we will attempt to answer any of you queries.



## CAN I BRING GUESTS

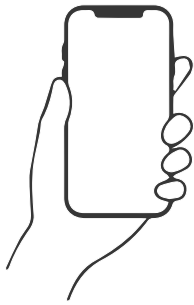
We welcome 2 - 3 guests per bride in our Melbourne boutique. Feel free to video call any family and friends who can't be with you on the day.

We want to make the experience about you and understand it's a special time to share. Unfortunately, we do not allow children, but babies in prams are welcome.

## PLEASE NOTE

Our toilet access is off-site, so to maximise your booking time and to ensure you and your guests are comfortable throughout, we recommend making time for a bathroom break before coming in. There are toilets on the first floor of the shopping centre next door, next to Harris Scarfe.





## WHAT IS YOUR PHOTO POLICY?

Although we allow photos, we request that you wait until the end of your appointment when you have narrowed down your selection to 1 or 2 dresses. We totally understand the temptation to take a lot of photos in your fitting; however, it can be very distracting and slows down the appointment, and ultimately, you will end up trying on fewer dresses.

## HOW DOES SIZING WORK?

We do things differently to other bridal labels, so we thought we'd give you a heads up on our process. Our trained stylists will help you to decide on the best size during your appointment. We feel that this allows you to be a part of the process and gives you the opportunity have more control over the entire process.

When you are ready to place your order, your stylist will record your agreed size on your file. We also offer split sizes if your measurements do not match one standard size between the bust, waist and hip.

## FITTINGS AND ALTERATIONS



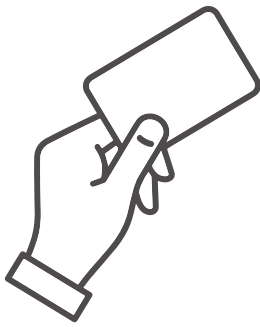
Because we make our dresses to your best fit option but not couture/custom-made, you most likely will need alterations when you receive your dress. While we take your hollow to hem and heels into account, the length and straps of your dress may need to be shortened according to your personal preference. We recommend affordable seamstresses local to our boutiques who you're welcome to contact once you have your dress. Please budget for this.

Please note that we do not offer or need second fittings when we match your measurements to our generic size chart.



## PAYMENT

Full payment is required upfront at the time of placing your order. You will need your bank or credit card with you as we do not have payment terminals in our boutiques.



Alternatively, we offer MWL Pay on Australian orders. For more information on MWL Pay, please contact us directly at [hello@madewithlovebridal.com](mailto:hello@madewithlovebridal.com)



## HOW SHOULD I PREPARE FOR MY APPOINTMENT?

- Wear nude-coloured underwear to keep it classy and avoid distractions.
- Please arrive on time to your appointment! Arriving early means the bride before you may feel rushed and arriving late will shorten your appointment as we need to remain on schedule!
- Choose no more than 2 to 3 guests who know your personal style.
- Ensure you're across your Bride Guide for a seamless appointment! Apart from that, make sure to bring your beautiful self and an open mind.

## BONUS!

- Bring along a pair of heels that is similar of the height you're intending to wear. This helps to determine accurate dress measurements.

## GUIDE FOR THE BRIDE'S GUESTS

The bride has asked for your assistance in helping her find the dress of her dreams. It's a great honour. From our extensive experience, some simple things get on a bride's nerves, so here are some Dos and Don'ts that can make all the difference.

- Be punctual. Allow enough time to use the bathroom before the appointment. The 1-hour appointment flies!
  
- Support the bride's personal style.  
The wedding is the bride's big day, so please try to understand her style and avoid projecting your expectations
  
- Give your undivided attention. Keep your phone in your bag (work emails can wait), the bride needs your attention.  
(for example: wearing or not wearing a veil, having a high or low neckline or capped sleeves versus no sleeves).

### HOT TIP

The best, and most supportive, question to ask a bride in the appointment is "how do you feel in the dress?"

Sometimes a dress isn't what you were expecting, or you don't think it's the most flattering. You can avoid upsetting a bride by asking how she feels in a dress before saying you don't like it. Sometimes a dress can just make a bride feel happy, and honestly, what's better than that for a wedding day?



## GIFT VOUCHERS

We offer MWL Gift Vouchers which can be purchased via our MWL website before or after your appointment. These are the perfect gift from a loved one. Our MWL exclusive boutiques e-gift cards are delivered directly to the special someone's inbox.



*\*Gift vouchers can only be redeemed within Australian MWL exclusive boutiques or [www.madewithlovebridal.com](http://www.madewithlovebridal.com) only and are valid for three (3) years from purchase date.*

*Gift vouchers can not be used at individual retailers - please contact your local retailer directly.*

*Please note: e-gift vouchers may take up to 1 business day after purchasing to be delivered to the recipients email address. For full terms & conditions visit our website terms and conditions.*

## HOW TO FIND US

Our address is

SUITE 13 ARAWATTA STREET, CARNEGIE VIC 3163

Please arrive on time for your appointment. Arriving earlier means the bride before you may feel rushed and arriving later shortens your appointment.





STILL HAVE QUESTIONS?

Don't hesitate to ask. Email [melbourne@madewithlovebridal.com](mailto:melbourne@madewithlovebridal.com)

We look forward to finding your dream dress together.

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